
PROFILE

A dynamic, executive leader with excellent communication, relationship, and interpersonal skills applied through competent leadership, program management and administration, in Canadian and international business settings. Andy has over 37 progressive years of demonstrated successes in complex, broad-based and large organizational transformations within information technology services, oil & gas, retail and healthcare industries.

KEY STRENGTHS

- **Leadership** – Andy inspires and influences others with vision, courage and passion; leads through relationship and endeavors to influence colleagues and team members to attain their fullest potential.
- **Business Value** – Andy is a high-capacity, results-focused team player. He remains optimistic in the face of uncertainty, is level-headed and works as a team catalyst to create enduring business value.
- **Strategic Thinker** – Andy thinks strategically and can communicate strategic concepts effectively amongst stakeholders; he has superior synthesis and abstraction skills and has a track record of breaking down complex and highly interdependent business challenges into implementable plans.
- **Develops a High Performance Culture** – Andy creates shared vision, values, common goals and reinforcements necessary to harmonize his staff's behaviors accordingly. Andy perseveres.
- **Client Advocate** – Andy applies his full range of business and relationship building capabilities to bring forward solutions for client business needs, expand and strengthen his relationships, and drive growth.
- **Entrepreneurial Orientation** – Andy has a passion to create new and profitable business opportunities and to transform organizations from an overhead/cost centre mentality to one of customer focus and profitability.
- **Innovation** – Andy pursues new, creative ideas in service delivery and drives the organization to a model that promotes and rewards internally generated change.
- **Advisor** – Andy has a reputation for offering sound advice and making the complex accessible. His practical, concrete thinking ability leads him to find the heart of the matter. Andy is self-managing and cares deeply about the results of his coaching and mentoring, looking for follow-through results attained through diligent follow-up.
- **Consultative and Persuasive Capability**– Andy is a good listener, is coachable and solution-oriented. He speaks and writes convincingly to engage people and convince them to act.
- **Willingness to Change, Learn and Grow** – Andy adapts quickly, is resilient and understands growth requires change and balanced risk-taking. He guides his teams successfully through change.

PROFESSIONAL EXPERIENCE HIGHLIGHTS (accomplishment detail provided upon request)

Hands and Feet International Society

2014 - present

Positions held:

- **Chairman and Founder** - Calgary, AB; 2014 - present

Volunteer postings fulfilled:

- **Director of Programs, Innovation Hub** – Hillsong Africa Foundation; Cape Town, South Africa 2019
- **Executive Advisor to Managing Director** – Hillsong Africa Foundation; Cape Town, South Africa 2017-18
- **Director of Operations** – Partners in Hope Hospital; Lilongwe, Malawi 2014-16

Impact Innovations Technology Management Consulting, Inc.

2010-2013

Position held:

- **President and Managing Director**; Calgary, AB

Consulting engagements delivered:

Client: Suncor Energy, Inc., Calgary

- **Windows 7 Upgrade Program Lead: Information Systems Project Delivery** reported to: Director, Information Services Project Delivery 3 months (2013-09 to 2013-11)
- **Process Improvement Program Lead: Information Systems Project Delivery** reported to: Director, Information Services Project Delivery 10 months (2012-11 to 2013-08)
- **Interim Leader - Process COE: Process Improvement Program** reported to: General Manager, Information Management 2 months (2012-00 to 2012-10)

Consulting engagements delivered – (cont...):

- *Governance and Integration Leader: Process Improvement Program reported to: General Manager, Process Integration* 7 months (2012-02 to 2012-08)
- *Program Integration Leader: ERP Consolidation Project reported to: Vice President, ERP Consolidation* 5 months (2011-09 to 2012-01)
- *Data Management Team Leader: ERP Consolidation Project reported to: Director, Project Management Office* 11 months (2010-10 to 2011-08)

Canadian Tire Corporation

2007-2010

Position held:

Vice President Information Systems and CIO – Marks Work Warehouse; Calgary, AB

IBM Global Business Services, IBM Canada Ltd.

2007

Position held:

Delivery Project Executive; Calgary, AB

Lifeline Malawi

2002-2006

Positions held:

- *President and Executive Field Director; Lilongwe, Malawi* 2004-2006
- *Chairman and Co-founder; Calgary, AB* 2002-2004

EDS Canada

2000-2004

Positions held:

- *Vice President & Client Delivery Executive - Southern Alberta; Calgary, AB* 2002-2004
- *Vice President Solutions Consulting - Alberta; Calgary, AB* 2001-2002
- *Vice President Southern - Alberta; Calgary, AB* 2000-2001

Petro-Canada, Inc.

1982-2000

Positions held:

- *Director Technology Services; Calgary, AB* 1999-2000
- *Manager Technology Services; Calgary, AB* 1998-1999
- *SAP Architect; Calgary, AB* 1997-1998
- *SAP Project Integration, Planning and Control Leader; Calgary, AB* 1995-1996
- *Project Manager – SAP Implementation, Lubricants; Toronto, ON* 1993-1995
- *Senior Coordinator – Lubricants Business Integration; Toronto, ON* 1990-1993
- *Progressive and diversified IT-related assignments in Refinery & Geological Systems* 1982-1990

EDUCATION

Bachelor of Science in Electrical Engineering - University of Calgary, Calgary, Alberta 1982

PROFESSIONAL DEVELOPMENT

Franklin Covey - Helping Customers Succeed
EDS Global Sales – Executive Relationship Building (Stinson)
MIT Sloan School of Management: Managing Technical Professionals and Organisations
Kepner Tregoe: Project Management; The Rational Process

PROFESSIONAL MEMBERSHIPS & INDUSTRY PANELS

Association of Professional Engineers and Geoscientists of Alberta; member since 1984
North American SAP User Conferences; speaker 1993-1998
Integrated Outsourcing Conference, New York; panellist 2010
National Retail Federation, CIO Council; member 2007-2010

REFERENCES

Available on request.